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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Before I switched to Sonic Fiber Internet from Comcast broadband, I hated my service. I knew for certain that I was not important to Comcast, their customer service was terrible. I paid for services that I didn't want. Their pricing was opaque and arbitrary. I was so happy when Sonic came to my neighborhood and I could switch to a better option. Alternative providers ensure that companies think of their customers and provide the best possible service they can. I have been with Sonic fiber for several years now, and I would never go back to Comcast unless I was forced. Comcast was THE WORST!

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